

# BH Service Information

## Barwon Health connecting with General Practitioners 2019

- GP Liaison Unit - Level 2, University Hospital Geelong
- Tel: 4215 8845
- Fax: 4215 0453
- Email: [gpfeedback@barwonhealth.org.au](mailto:gpfeedback@barwonhealth.org.au)
- HealthPathways - West Vic PHN, 131 Myers Street, Geelong

- **GP Liaison**
- **Emergency Department**
- **Mental Health – Acute & Non Acute**
- **General Medicine**
- **Surgical Services**
- **Women’s Services**
- **Outpatient Services**
  - Acute Outpatient Services
- **Allied Health Services**
- **Community & Rehabilitation**
  - Community based rehabilitation services
  - Specialist Outpatient Clinics
  - Community Health – Primary Care and Community Nursing Services
- **Palliative Care**
- **McKellar Services**
- **Clinical Services**
  - Cancer Services
  - Geelong Cardiology Practice
  - Barwon Neurology
  - Renal Services
  - Endocrinology
  - Bone Densitometry
  - Barwon Medical Imaging

## Quick Reference Phone Numbers

Barwon Health Hospital Switchboard	<b>4215 0000</b>
GP Liaison Unit *Helpdesk M- F 9.30 – 4.00	Ph: 4215 8845 Fax: 4215 0453
Health Information Services	Ph: 4215 1170 Fax: 4215 1242
Emergency Department *GP Hotline – GP Use Only	Ph: 4215 0136 Fax: 4215 0214
Outpatient Department *GP Hotline – GP Use Only	Ph: 4215 1398 Fax: 4215 1383
Community Health & Rehabilitation Services	Ph: 1300 715 673 Fax: 4215 7795
Mental Health, Drug & Alcohol – Access Team	Ph: 1300 094 187
Barwon Medical Imaging	Ph: 4215 0300 Fax: 4215 0447
Insert own numbers:	

# GP Liaison Supports



## GP Liaison Unit

- Navigation of Barwon Health Services
- Site Visits
- Barwon Health site visit

### Help Desk

T: 4215 8845

F: 4215 0453

[gpfeedback@barwonhealth.org.au](mailto:gpfeedback@barwonhealth.org.au)

## Acute Hospital Care

- Hospital to GP electronic messaging (Pulse) Includes: ED letter, Admission Notification, electronic Discharge Summary, OPD letter, Death Notification
- Help desk – request for patient information

## Primary Care

- Healthpathways into the hospital
- GP referral templates
- Improve primary care-hospital interface

## Where the Patient Needs To Be

- High quality care focused on the patient
- Right Care, Right Time, Right Place

# Emergency Department

Director of Emergency Medicine  
Dr Michael Sheridan

## Referral

- Phone ED Consultant prior to all referrals 4215 0136
- Phone relevant inpatient Registrar for advice or early alert
- Fax to (03) 4215 0214 using ED template or
- Give referral to patient



## Models of care

- Resuscitation
- Monitored cubicles
- General cubicles
- Fast-track
- Paediatrics
- Mental Health
- Short Stay Unit (SSU)



## ED Priorities

- Triage
- Acute pain
- Acute or potential threat to life, limb or sight

NOTES:

# Emergency Department



Director of Emergency Medicine  
Dr Michael Sheridan

## What's helpful

- Phone call to duty ED Consultant/Inpatient Registrar
- All patient presentations should have an ED letter
- Consider private options SJOG/Epworth EDs
- Consider direct admission to private bed
- Consider preliminary investigations arranged by GP
- Where investigations have been previously done, please include results

## What's not helpful

- ❖ Non emergency admissions
- ❖ Routine reviews following admission
- ❖ Sending stable patients in with missed abort/DVT for USS
- ❖ Giving patients unrealistic expectations
- ❖ Sending in patients to obtain earlier OPD appointment
- ❖ Calling consultant number for other reasons

Emergency Department - GP Liaison Consultant  
Dr Belinda Carne - [bjcarne@yahoo.com](mailto:bjcarne@yahoo.com)

NOTES:

# Mental Health - Acute

Director of Mental Health Drugs & Alcohol Services  
Assoc. Prof Steven Moylan

## Referral

- 1300 094 187 - Geelong
- ReferralNet using template (no faxing)
- Mental Health Act



## Service Overview

- MHDAS – Mental Health, Drugs and Alcohol Services
- Consultant Psychiatrists & Registrars
- Child, Youth, Adult, Aged
- 32 acute inpatient beds
- 6 PARC (prevention and recovery care) beds
- 12 rehabilitation beds



## Community Focus

- CAMHs (0-15)
- Youth Mental Health Jigsaw (16-25)
- Adult Mental Health (26-64)
- Aged Psychiatry (65+)
- Triage
- Eating Disorders
  - Eating disorders service aged 16 - 26 (EDS)

NOTES:

# Mental Health Services

## Headspace

### • Referral

- **Geelong & Corio** PH: 5222 6690      **Drysdale** PH: 5253 0400
- Letter & GP Mental Health Treatment Plan via Fax
- **Geelong & Corio** Fax: 5222 6722      **Drysdale** Fax: 5251 5099
- ReferralNet available
- Eheadspace.org.au

### Service Overview

Young people aged 12 – 25 (Headspace only)  
General health  
Alcohol and other drug issues  
Advise about education, employment and accommodation

## West Vic PHN referral point

### • Referral

- PH: 1300 221 493
- Fax 1300 260 814
- ReferralNet using West Vic PHN template – PHN referral point

### Service Overview

Psychological services

## Primary Mental Health Partners

### • Referral

- PH: 5222 0826
- ReferralNet using BH template (no faxing) – Primary Mental Health Partners

### Service Overview

BH Deakin Psychology clinic

NOTES:

# Medical Services

Director of Medicine, Specialist Medicine and Emergency Medicine  
A/Prof Andrew Hughes

## RAPU – Direct Admit

### Referral

- Phone 415 0000 ask for RAPU Registrar
- Referral given to Patient
- Patient presents to Level 3 admissions University Hospital Geelong



## General Medical OPD clinic

### Referral

- Medical OPD referral template
- Fax (03) 4215 1393 using template
- ReferralNet available



## MDSU – Medical Day Stay Unit

### Referral

- Phone hospital switchboard 4215 0000 for General Medical or Gastroenterology registrar
- **Patients must be accepted by a Registrar or Consultant in order to book the patient into the MDSU**
- Fax (03) 4215 2301 using MDSU template

## HITH – Hospital In The Home

### Referral


- Phone HITH duty doctor 24/7 0413 129 343
- Fax (03) 4215 1546 using template
- Referral given to patient
- Initial review in HITH clinic

NOTES:



# Surgical Services

Director of Surgical Services  
Mr Simon Williams



PH: Hospital switchboard  
(03) 4215 0000

For surgical registrar

- To arrange urgent OPD appointment
- To seek advice



## Perioperative Medicine

Once patient listed for surgery GPs can help optimise medical issues:

- Smoking cessation
- Obesity management
- Diabetes management
- Special tests if required (e.g. echo, PFTs) specialist medical assessment if required

NOTES:

# Women's Services



## Notes:

### PCC – Pregnancy Care Clinic - Referral

- GP Hotline 4215 1398
- Fax (03) 4215 1383 using PCC template
- ReferralNet available

### First Appointments - Referral

- Seen 12 – 16 weeks
- Risk assessment to determine mode of care
- Complications prior to 1<sup>st</sup> visit

### EPAS – Early Pregnancy Assessment Unit - Referral

- Must have USS confirmation
- <14/40
- 0421 555 817 (M-F 0800 – 1700) **0419 357 605 (AH)**
- Fax (03) 4215 2086 using EPAS template

### MDAU – Maternity Assessment Unit - Referral

- 4215 2066 (M-F 0800-2000) **0419 357 605 (AH)**

### Choices Clinic MTOP/STOP - Referral

- <12/40 Choices Clinic UHG
- >12/40 referred to Melbourne
- Contact Social Work Department 4215 0777
- Fax (03) 4215 0806 using template
- Investigation prior to referral

O & G Registrar: 0421 555 817  
08.00- 18.00 M-F

Credentialing for Antenatal Shared Care

Maternity Services Coordinator 4215 2055  
Application form available BH professionals' web site

# Outpatient Department

Outpatient Department  
NUM – Dianne Day

## Referral

- GP Hotline  
**4215 1398**
- Fax (03) 4215 1383  
using template
- ReferralNet  
available

## Medical

- Pregnancy Care  
Clinic
- Diabetes Referral  
Centre
- Infectious Disease
- Liver Clinic
- Sexual Health
- Pain Clinic
- Liver Mass Clinic

## Surgical

- Plastic Surgery
- Orthopaedics
- Fracture Clinic
- Neurosurgery
- General Surgery
- Gynaecology
- Pelvic Floor  
Assessment
- Persistent Pelvic Pain
- Paediatric Surgery
- Stomal Therapy
- Ophthalmology
- Oral-facial Surgery
- Urology
- Vascular
- ENT

## What's helpful

- Referral reason
- Past history
- Medications
- Investigation  
Results
- Social history
- Correct patient  
demographics
- Interpreter

NOTES:

# Barwon Health – Summary of Acute Outpatient Services

Specialties	Public or Private	Fees	Contact	Referral Process	Additional Information
<b>SURGICAL</b>					
ENT	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical ref template from clinical software Referral Net or fax to 4215 1383	Provide copies of audiograms and any relevant pathology
General Surgery	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	No gastric banding or varicose veins
Breast Ca Service Stomal Therapy Service	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	Breast cancer support nurse Stomal Therapy nurse
Colonoscopy	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Colonoscopy ref template Referral Net or fax to 4215 1383	
Colposcopy	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Colposcopy referral template from clinical software Referral Net or fax to 4215383	Referral Consultant:
Gynaecology	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical ref Referral Net or fax to 4215 1383	Named consultant required on referral Dr Rathnayake or Dr Al-Amin at Barwon Health. No colposcopy
Gynae Choices (TOP)	Pub	Nil	T:4215 0777 (social work dept)	Gynae choices ref template from clinical software fax to 4215 0806	Capacity 6 patients per week Maybe referred to Melbourne if necessary
Neurosurgery	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical ref template Referral Net or fax to 4215 1383	VMO from Melbourne attends monthly Include investigation results with referral
Ophthalmology	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	Refer acute patients to the ED Record vision of both eyes in referral
Oral Surgery	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	No routine dental care, fillings, dentures – refer to BH Community health centres
Orthopaedics/Fracture	Pub	Nil	T:4215 1398 Hotline M-F 0830-1630	Ortho ref template Referral Net or fax to 4215 1383	Fracture, Paediatric and General Referral Consultant Mr R Page
Paediatric Orthopaedics	Pub	Nil	T:4215 1398 GP Hotline	Ortho template – select PaedDDH/Club Foot foot ref template Referral Net or fax to 4215 1383	Referral Consultant Mr R Angliss
Paediatric Surgery	Pub	Nil	T:4215 1398 (Hotline M-F 0830-1630	Surgical ref template Referral Net or fax to 4215 1383	
Pelvic Floor Assessment	MBS	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	Incontinence, prolapse, voiding issues. Named consultant required on referral Dr K Rzetelski-West
Persistent Pelvic Pain	MBS	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	Pain>6/12, endometriosis, IBS, dysmenorrhoea, painful bladder Named consultant required on referral Dr M Druitt.
Plastic & Hand Surgery	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	No cosmetic conditions
Urology	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	No vasectomy reversal
Vascular	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Surgical as above	Primarily arterial service VVs can be referred to Colac surgeons

## MEDICAL

Cancer Services (incl. Haematology)	Pub	Nil	T:4215 2700	Andrew Love Cancer Centre ref template fax to 4215 2743	
	MBS or Private	Nil	T:4215 2700 – ask for specific consultant	Andrew Love Cancer Centre ref template fax to 4215 2836	Must be addressed to a consultant, ref template lists consultant names
Cardiology (Geelong Cardiology Practice)	Private	OOP	T:4215 1955	ReferralNet or Fax to 4215 1990	ECG, stress test, echo Doppler, stress echo, BP monitor, holter/event monitor
Dermatology	Private Rooms	*Consultant fees	Dermatologists rooms		
Diabetes	MBS	Nil	Diabetes educator / Endo reg Page via switch 4215 0000 General enquiries 4215 1390	Diabetes ref template from clinical software ReferralNet or fax to 4215 1383	Named consultant required on referral Prof Mark Kotowicz.
Endocrinology	Private	OOP	T:4215 1142	ReferralNet or Fax to 4215 1162	endocrinology@UHG
Gastroenterology	MBS	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Medical ref template ReferralNet or fax to 4215 1383	Named consultant required on referral Dr P Dabkowski.
General Medicine	MBS	Nil	T: 1300 436 633 Senior Medical Registrar	Medical ref template ReferralNet or fax to 4215 1383	Named consultant required on referral A/Prof N. Deborah Friedman
Hepatitis C remote consultation	MBS	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Hepatitis C Referral template	Named consultant required on referral Dr A Wade.
Infectious Diseases	MBS	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Medical as above Includes refugee service.	Named consultant required on referral Prof E Athan.
Liver (chronic viral)	MBS	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Medical as above	Named consultant required on referral Dr A Wade.
Liver Mass Clinic	MBS	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Medical as above	Named consultant required on referral Dr L Beswick
Lymphoedema	Pub	Nil	T:4215 2700	Fax referral to 4215 2743 "Attention Lymphoedema Clinic"	May be a cost for pressure garments
Neurosciences	Private	OOP	T:4215 0710	Fax referral to 4215 0757	NCS, EEG, evoked potentials. Cost of tests: BB for HCC, OOP for others
Pain Management	MBS	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Pain clinic ref template ReferralNet or fax to 4215 1383	Named consultant required on referral Dr L Brennan.
Respiratory	Private Rooms	*Consultant fees	Respiratory physicians rooms		
Respiratory Function & Allergy Tests	Pub	BB breathing tests OOP allergy tests	T:4215 0906	Fax referral to 4215 0909	
Rheumatology	Private Rooms	*Consultant fees	Rheumatologists rooms		
Sexual Health	MBS	Nil	T:4215 1435 (voice mail)	Tuesdays 1400-1900hrs Patients can self refer - Walk ins accepted	Location: Outpatient Annexe - Cnr Bellerine & Little Rylie Streets

## ANTE NATAL

Pregnancy Care	Pub	Nil	T:4215 1398 GP Hotline M-F 0830-1630	Named consultant: Dr Aik Lyn Tann Pregnancy Care Clinic referral template Referral Net or fax to :4215 1383	Shared care & credentialing enquiries – 4215 2055
Preg Loss on USS (asymptomatic) / EPAS	Pub	Nil	4215 2060 (appointments) O&G Registrar 0421 555 817 M-F 7.30 – 16.00	Preg Loss template from clinical software fax to 4215 2086	Strict referral guidelines See template for further information

# Allied Health Services

Director of Allied Health  
David Meade

Enquiries for Allied Health Services  
Information & Access Unit  
Enquires 1300 715 673  
Fax (03) 4215 7795  
ReferralNet available -  
BH Community Health & Rehab

Notes:



## Occupational Therapy Services

- Acute outpatient specialised hand therapy service



## Podiatry Services

- McKellar Centre
- Community Health Centres
- Aged Care Residences



## Speech Pathology Services

- Outpatient service for speech, swallowing skills and feeding



## Audiology Services

- Diagnostic assessment of auditory disorders
- Management of hearing loss
- Assessment of balance function (specialists only)

### Referrals

Phone: (03) 4215 0827  
Fax: (03) 4215 0833



## Social Work

- Outpatient & Community programs



## Nutrition & Dietetic Department

- Specialised clinical dietetic consultations for adults and paediatrics



## Physiotherapy Services

- Outpatients for general physio, orthopaedics, paediatrics and women's health

# Community & Rehabilitation



Director of Community Health, Rehabilitation & Palliative Care Services  
Dr Toni Hogg, Co-Director David Meade

## Home Based Rehab Program – McKellar Centre & Sydney Parade

McKellar

Corio

Belmont

Newcomb

Torquay

Anglesea

- Community Oral Health
- Community Health Nursing
- Community Nursing
- Community Allied Health
- Community Rehabilitation – **McKellar & Belmont**
- Hydrotherapy and Aquatic Rehabilitation - **McKellar**
- Hospital Admission Risk Program
- Outreach Diabetes Clinic – **Newcomb & Anglesea**
- Carer Support services
- Cardiology Services - **Belmont**
- Day Programs
- Outpatient Midwifery Services
- BMI Services – **Torquay & McKellar**
- Immunisation Service
- Be Smoke Free Clinics
- Needle & Syringe Program

- Enquires 1300 715 673
- Refer fax (03) 4215 7795
- ReferralNet available –  
BH Community Health & Rehab

### Specialist Clinics - **McKellar**

- CDAMS (memory clinic)
- Continence Clinic
- Falls & Balance Clinic
- Community Geriatric
- MS Clinic
- Spasticity Management Clinic
- Victorian Paediatric Rehab Service
- Transition for Young Adults Service
- Progressive Neurology Clinic - **Belmont**

NOTES:

# Community Health, Rehabilitation and Palliative Care Services

## Service information

Community Based Rehabilitation services							
Service Name	Location	Brief descriptor	Disciplines available	Medical referral required	Fees	Public/ Private	MBS clinic
McKellar Community Rehabilitation Centre (CRC)	MCK	Time limited goal driven program available for clients requiring rehabilitation post illness or injury.	Medical Specialists Allied Health – full range Rehab Nursing	Preferred but also accept referrals from AH	\$10 per day	Public TAC/WC NDIA DVA	No
Belmont CRC	Belmont CH	Time limited goal driven program available for clients requiring rehabilitation post illness or injury	Medical Specialists Allied Health – broad range Rehab Nursing	Preferred but also accept referrals from AH	\$10 per day	Public TAC/WC NDIA DVA	No
Memory Clinic	MCK	Interdisciplinary clinic for the diagnosis of dementia.	Medical Specialists Nursing Occupational Therapy Neuropsychology	Yes	No charge	Public	No
Continance Service	MCK	Assessment and management of Continance issues in both children and adults	Continance nurses Specialists Physiotherapy Medical	Yes	\$10 OR Medicare bulk billed.	Public TAC/WC NDIA DVA	Yes
Falls & Balance Clinic	MCK	Diagnostic clinic for clients experiencing falls or balance problems for which the cause is unclear	Medical Specialists Physiotherapy OT Nursing	Yes	\$10	Public	No
Progressive Neurology Clinic	Belmont CH/CRC	Multidisciplinary clinic for the specialist management and support of individuals and their families living with a progressive neurological disease	Neurology Rehabilitation Medicine Care Coordination Speech Pathology Occupational Therapy Physiotherapy Social Work Dietetics	Yes	Medicare bulk billed	Public NDIA DVA	Yes
Multiple Sclerosis Clinic	MCK	Multidisciplinary clinic assessment and planning clinic to support individuals and their families living with MS	Neurology Rehab Medicine Speech Pathology Occupational Therapy Physiotherapy Social Work	Yes	Medicare Bulk billed	Public	Yes



Victorian Paediatric Rehabilitation Service (VPRS)	MCK	Multidisciplinary rehabilitation service for children 0 – 18 living with complex illness of following accident/injury. Includes a spasticity management program and botulinum toxin injecting clinic	Paediatrician Care Coordination Speech Pathology Clinical Psychology Neuropsychology Occupational Therapy Physiotherapy Social Work	Yes	\$10 fee OR Medicare bulk billed	Public TAC NDIA	Yes
Young Adults Transition Service	MCK	The Young Adults Transition Service aims to assist young adults with complex medical needs or developmental disabilities to transition from paediatric to adult healthcare services.	Medical Occupational Therapy Social Work Speech Pathology Physiotherapy	Yes	\$10 OR Medicare Bulk billed	Public TAC NDIA	Yes
Hydrotherapy & Aquatic Rehabilitation	MCK	Rehabilitation and wellness programs offered in a purpose built hydrotherapy pool.	Physiotherapy	Yes	\$12	Public TAC/WC NDIA	No
Spasticity Management Clinic	MCK	Assessment and long term management for individuals with either upper or lower limb spasticity as a result of a neurological condition.	Rehab Specialist Occupational Therapy Physiotherapy.	Yes	No charge	Public TAC/WC NDIA	Yes
Home Based Rehabilitation program	Home	Time limited goal driven program available for clients requiring rehabilitation post illness or injury in their own home.	Broad range of AH and AHA	Preferred but also accept referrals from AH	\$10 per day	Public TAC/WC NDIA	No
Pulmonary Rehabilitation Program	MCK and Belmont CRC	8 Week rolling program of exercise and education for Pulmonary rehabilitation	Rehabilitation nurse Medical Specialist Physiotherapy Occupational Therapy Social Work Dietetics	Preferred but also accept referrals from AH	\$10 per day	Public	No
Amputee Clinic	MCK	Medical and Allied Health clinic	Prosthetist & Orthotist Rehabilitation medicine Physiotherapy Occupational Therapy Nursing Podiatry	Yes	No charge	Public	No
Sunrise Centre	Kardinia Park Stadium	Not available yet	AH and medical staff	Yes	Not opened yet	Public TAC/WC/NDIA	Yes
Audiological Vestibular Assessment clinic	MCK	Audiological diagnostic testing for adults	Audiology	Preferred but also accept referrals from AH	MBS bulk billed		Yes

## Specialist Outpatient Clinics

Service Name	Location	Brief descriptor	Disciplines available	Medical referral required	Fees	Public/ Private	
Audiological Infant Diagnosis clinic	UHG	Full diagnostic assessment of infants under 6 months of age.	Audiology	No	No	Public	
Auditory Processing Assessment	UHG	Full comprehensive auditory processing assessment for children over 8 years of age.	Audiology	No	No	Public	
Standard Audiology Children and Adults	UHG	Standard hearing assessment.	Audiology	No	No	Public	
Complex Audiology Children and Adults	UHG	Specialised hearing assessments for children and adults with complex needs/developmental delays.	Audiology	No	No	Public	
Young Adolescent Pregnancy Care (YAPP)	UHG	Young approach to parenting and pregnancy clinic for people under 20 years of age.	Social Work Midwife	Yes	No	Public	
Chemical Dependency Unit (CDU)	UHG	Dedicated service for pregnant women who are substance using and accessing midwifery services through UHG.	Social Work	Yes	No	Public	
Choices Clinic	UHG	Family planning clinic offering pregnancy terminations with access to social work support.	Social Work	Yes	No	Public	
Home Enteral Nutrition Clinic (HEN)	UHG	Service for people on ongoing HEN support: <ul style="list-style-type: none"> <li>Offer 6/12 reviews of nutritional requirements.</li> </ul>	Dietetics Speech Pathology	Yes (or handover from other dietician from other health service)	No	Public	
Videofluoroscopy	UHG	Videofluoroscopic assessment of dysphagia	Speech Pathology	Yes (to both Speech Pathology and BMI)	No	Public	
Head and Neck Clinic	UHG	For patients post head and neck surgery that needs assessment and treatment for: <ul style="list-style-type: none"> <li>Communication</li> <li>Dysphagia</li> </ul>	Speech Pathology	Yes (ENT referral)	No	Public	
ENT Voice Clinic	UHG	Assessment and management of voice disorders	Speech Pathology	Yes (ENT referral)	No	Public	
Paediatric Speech Pathology	UHG	Service for pre-schoolers with primary: <ul style="list-style-type: none"> <li>Feeding difficulties</li> <li>Communication impairment secondary to a medical issue e.g. <ul style="list-style-type: none"> <li>Tongue tie</li> <li>Cleft lip/palate</li> </ul> </li> </ul>	Speech Pathology	No (accept referrals from MCHN)	No	Public	
Diabetes Foot Unit	UHG	Service for people to considered to have high risk feet secondary to unstable diabetes and have: <ul style="list-style-type: none"> <li>A foot ulcer that isn't responding to treatment or deteriorating</li> <li>Charcot neuropathy</li> </ul>	Podiatry Endocrinologist P&O Allied Health Reception PH: 4215 0826 Social Work Department PH: 4215 0777	Yes	No	Public	

Total Contact Casting Clinic	UHG	Podiatry service for monitoring clients with Charcot neuropathy or ulcer being managed through casting to offload affected areas.	Podiatry	Yes	No	Public	yes
Paediatrics Diabetes Clinic	UHG	For Type 1 diabetes	Dietetics	Yes (GP or endocrinologist)	No	Public	No
Diabetes Referral Centre	UHG	For Type 1 diabetes, Complex Diabetic Management and Gestational Diabetes	Dietetics	Yes (GP or endocrinologist)	No	Public	No
PEG (percutaneous endoscopic gastrostomy) clinic	UHG	Service for people with PEG tubes including: <ul style="list-style-type: none"> <li>• Replacements of PEG's.</li> <li>• Assessment and management of PEG stoma site</li> </ul>	Dietetics Stomal Therapists	Yes	No	Public	No
Cachexia Clinic	UHG	Medical, dietitian, physiotherapy assessments to manage and treat weight loss, function and decreased appetite related to cancer.	Multidisciplinary	Yes	No	Public	Yes
Orthopaedic Access Service (lower limb and upper limb clinics)	UHG	Physiotherapy led orthopaedic screening service to identify who requires surgical opinion versus conservative management.	Physiotherapy	Yes	No	Public	No
Osteoarthritis Hip and Knee Service	UHG	Physiotherapy led orthopaedic screening service to identify who requires surgical opinion versus conservative management specifically for OA of hip and knee	Physiotherapy	Yes	No	Public	No
Neurosurgery Access Service	UHG	Physiotherapy led neurosurgery screening service specific for people with cervical, thoracic, lumbar spinal problems to identify who needs a surgical opinion versus who can be managed conservatively	Physiotherapy	Yes	No	Public	No
Paediatric Orthopaedic Screening Clinic	UHG	Physiotherapy led orthopaedic screening clinic for children with postural variance or other musculoskeletal developmental problems or pain.	Physiotherapy	Yes	No	Public	No
Development Dysplasia Clinic	UHG	Multidisciplinary clinic to assess for hip dysplasia +/- associated plagiocephaly	Multidisciplinary	Yes	No	Public	No
Paediatric Fracture Clinic	UHG	Physiotherapy led fracture clinic for simple upper and lower limb paediatric (16 years of age or less) fractures	Physiotherapy Medical	Yes	No	Public	No
Pelvic Floor Assessment Clinic	UHG	Screening of continence issues and pelvic organ prolapse	Physiotherapy	Yes	No	Public	Yes
Persistent Pelvic Pain Clinic	UHG	Screening of persistent pelvic pain (patients require assessment by gynaecologist prior to accessing this service)	Physiotherapy Medical	Yes	No		Yes

## Community Health – Primary Care and Community Nursing services

Service Name	Location	Brief descriptor	Disciplines available	Medical referral required	Fees	Public/ Private	MBS clinic
Primary Care	Belmont Newcomb Corio Torquay Anglesea Bannockburn	Multidisciplinary health care team offering a range of services for children and adults.  Programs include: Smoking cessation Refugee Health Cardiac Rehabilitation Diabetes Program Paediatric Clinic	Community Health Nurse Diabetes Education Dietetics Occupational Therapy Physiotherapy Psychology Podiatry Social Work Speech Pathology	Preferred but also accept referrals from AH and self-referrals	Client contribution based on income	Public TAC/WC NDIA	No
Immunisation	Belmont Newcomb Corio	The service provides free ( <a href="#">criteria for free vaccines</a> ) to the public all vaccines on the <a href="#">National Immunisation Program Schedule</a> including infant, pre-schooler, secondary students and adult vaccines.	Immunisation Nurses	No	Free for eligible people	Public	No
Community Nursing	Belmont CH Corio CH Newcomb CH	Community Nursing provides services in the home for people who need nursing care to remain in the community or immediately following discharge from hospital/day surgery.  Community nurses provide Hospital in the Home, provide wound consultancy and support people requiring palliative care.	Nursing	No	Client contribution based on income	Public NDIA TAC WC	No
Carer Support	Newcomb CHC	Barwon Health Carer Support provides a range of flexible and innovative support services that respond to the individual needs of carers and the community.	Carer Support	No	No	Private/ Public	No
Planned activity groups (PAG)	Belmont Norlane Torquay Anglesea	The Day Program works with you and/or your family carer or support services in tailoring activities and programs that support you and your interests such as: <ul style="list-style-type: none"> <li>• Helping you get out and about in the community</li> <li>• Creating social opportunities</li> <li>• Enhancing skills required for everyday living</li> <li>• Increasing your personal fitness and strength</li> <li>• Promoting health and wellbeing</li> </ul>	Support staff	No	Client contribution based on income	Private Public NDIA	No

Service Name	Location	Brief descriptor	Disciplines available	Medical referral required	Fees	Public/Private	MBS clinic
HARP	Chronic and complex care	<p>We help people who are living with:</p> <ul style="list-style-type: none"> <li>Chronic illness</li> <li>Issues with wellbeing, confidence, self-esteem, social, spiritual and emotional health</li> <li>Complex care needs</li> </ul>	Care Coordinators	No	No	Public Private	No
Advance Care Planning (ACP)	59 Sydney Pde, Geelong	A key aim of the program is to identify patient wishes regarding their health care, particularly around end-of-life issues, and document these in an advance care plan.	Health Professionals	No	No	Public Private	No
<b>Oral Health Services</b>							
Dental services	Belmont CH Corio CH Newcomb CH Wathaurong Aboriginal Health Service	<p>Provide dental care to eligible Health Care &amp; Pension Card holders and their dependents</p> <ul style="list-style-type: none"> <li>Emergency</li> <li>Conservative</li> <li>Prosthetic</li> <li>TMJ</li> </ul> <p>Mobile service for Barwon South West Region</p> <p>Wider Smiles Programs provides screening for kinder and prep children in over 60 settings</p> <p>Assessment and Management of TMJ Disorder</p>	Dentists Dental Prosthetist Dental Therapists Dental Assistants Physiotherapist	No	Dependent on dental care	Public	No

**NOTES:**

# Palliative Care Services



Director of Community Health, Rehabilitation & Palliative Care Services  
Dr Toni Hogg

## Referral

- Enquiries: 4215 5700
- Fax: (03) 4215 6390 using palliative care template
- ReferralNet available - BH Palliative Care

## Hospital Based Consultancy Program Specialist Staff are available Monday – Friday 8am – 4.30pm

- Advice regarding pain & symptom management
- Assessment for Community Palliative Care services
- Assessment for Inpatient Palliative Care services
- Discharge planning assistance
- Palliative Medical review

## Outpatient Clinics ALCC & McKellar Centre

- Cachexia Clinic
- Oncology/Palliative Care Nurse Practitioner Clinic
- Palliative Medical Clinic
- Psycho-oncology Clinic

## Community Palliative Care Specialist palliative advice & support 24/7

- Assessment for symptom management
- Advice and support utilising a needs based model of care

## Palliative Care Unit Specialist palliative advice & support 24/7

- 16 bed facility
- Patient and family orientated care
- Pain and symptom management
- Bereavement support

NOTES:

## Aged Care Assessment Service

### Referral

#### Via My Aged Care:

- 1800 200 422 –Referral
- 4215 5610 ACAS – advice only
- Barwon Health Website – Health Professionals print & fax to My Aged Care – 1800 728 174
- Online via My Aged Care

### Service Overview

- Advice re:
  - Management
  - General assessment
  - Alternative accommodation
  - Community Aged Care Package

## Geriatrician Visiting Program Residential In-reach Program – Consultant Geriatrician Service

### Referral

- Dr Boon Ng, McKellar Centre
- Fax: (03)4215 6386

## GEM at Home

### Service Overview

The GEM at Home program provides multi-disciplinary and rehabilitation services to people in their home environment with the goal of maximising patient independence.

Enquiries:

Ph. 4215 6080

Email: [GEMathome@barwonhealth.org.au](mailto:GEMathome@barwonhealth.org.au)

NOTES:

# Renal Services (Nephrology)



Director of Renal Medicine  
A/Prof Christine Somerville

What's helpful:  
Private Practice – On the day Fee for Service.  
Reason for referral and recent pathology results.  
Referral to be addressed to relevant consultant.  
Any patient interpreter needs.

General enquiries:  
PH: (03) 4215 3501  
Email: [renal@barwonhealth.org.au](mailto:renal@barwonhealth.org.au)

**Referral**

Fax: (03) 4215 3595

All referrals are triaged for urgency by a nephrology consultant prior to an appointment being made



**Nephrologists**

A/Prof Christine Somerville  
Prof John Agar  
Dr Katherine McDougall  
Dr Michael Desmond  
Dr Susan Blair  
Dr Alwie 'Gary' Tjipto  
Dr Aspasia Pefanis  
Dr Shi Zhou Choo  
Dr Megan Kwong



**Services**

The Department of Renal Medicine at Barwon Health provides care for all patients with

- Primary or secondary kidney disease
- Electrolyte disorders
- Hypertension
- Chronic Kidney Disease (CKD) 2- 5
- Dialysis and transplant related problems

**NOTES:**



# Endocrinology

Director of Endocrinology & Surgical rooms  
Assoc. Prof Mark Kotowicz

What's helpful:  
Private Practice – On the day Fee for Service.  
Investigation Results & Patient Interpreter Needs

No public general endocrinology  
service in Geelong



General enquiries:  
PH: (03) 4215 1142  
Email:  
[endogroup@barwonhealth.org.au](mailto:endogroup@barwonhealth.org.au)

## Referral

Fax: (03) 4215 1162  
ReferralNet available

Referrals are triaged by  
endocrinology consultant prior to an  
appointment being made.

## Endocrinologists

A/Prof Mark Kotowicz  
Dr Samantha Worboys  
Dr Myra Yeo  
Dr Jaideep Kulkarni  
Dr Balvinder Kalra  
Dr Richard Arnott

### Diabetes Educator

Leanne Hume

### General Surgeon

Prof David Watters – specialising in  
thyroid surgery.

## Services

General Endocrinology  
Including

- Osteoporosis
- Thyroid
- Diabetes
- Gestational Diabetes
- Hormones
- Pituitary

## NOTES:

**Diabetes Referral Centre – Specialist Outpatient Clinic**  
**Refer via Diabetes referral template – fax 42151383 or ReferralNet**

For Type 1 diabetes, Complex Diabetic Management and Gestational Diabetes

# Geelong Cardiology Practice



Director of Cardiology  
Dr Chin Hiew

What's helpful-  
Referrals to be received for all consults and tests prior to appointment

General enquiries  
Ph: (03) 4215 1955  
Email:  
cardiology@barwonhealth.org.au

## Referral

Fax: (03) 4215 1990  
ReferralNet available  
Referral template available for  
requesting tests

On-call Cardiologist 1300 132 843  
Doctors' Hotline office hours (03) 4215 1992

## Cardiologists

- Dr Chin Hiew
- Dr Alan Appelbe
- A/Prof John Amerena
- Dr Elizabeth Ryan
- Dr Michael Mok
- Dr Adam Hutchison
- Dr Cathy Jaworski
- Dr Daryl Ridley
- Dr Mark Perrin
- Dr Martin Sebastian
- Dr Thomas Yip
- Dr Ryan Spencer

## Services

- General Consults
- STEMI service
- Per coronary interventions
- Heart failure clinic
- Transcatheter Aortic Valve Implants
- Pacemaker implants & testing
- Electrophysiology
- Transoesophageal Echo
- Stress Echo
- Exercise Stress Test
- Ambulatory Monitoring
- ECG

NOTES:

# Barwon Neurology



Director of Neurology  
A/Prof Paul Talman

What's helpful:  
Referral must be received prior to appointment.

General enquiries:  
PH: (03) 4215 0710  
Email:  
[neuroscience@barwonhealth.org.au](mailto:neuroscience@barwonhealth.org.au)

## Referral

**ReferralNet NOT AVAILABLE**

Fax: (03) 4215 0757  
Referrals are triaged by neurology consultants  
Referral template available for requesting tests

## Neurology (Consult)

General Neurology  
Stroke Prevention & Intervention  
First Seizure clinic  
Movement Disorders  
Neuromuscular disorders



## Neurophysiology

Nerve conduction studies  
EEG  
Visual Evoked Potentials  
Brain Auditory Potentials

## Other Services

- Private consulting
- Epworth Private consulting
- SJOG Private consulting
- Warrnambool Outpatient consulting
- Colac Outpatient consulting
- Geelong Outpatient consulting
- Telehealth
- Registrar clinics (supervised)

NOTES:

# Cancer Services

Director of Cancer Services –  
Assoc. Prof David Routledge

General enquiries  
PH: (03) 4215 2700

## Referral

Radiotherapy  
Fax: (03) 4215 2836

Oncology and Haematology  
Fax: (03) 4215 2743 (public)  
(03) 4215 2836 (private)

Use a BH Andrew Love Cancer  
Centre template

Referral to nominated  
receiving provider if private  
patient

## Medical Oncology / Haematology

- Chemotherapy
- Hormone Therapy
- Targeted Therapy
- Immunotherapy
- Apheresis Unit
- Stem Cell Transplant

## Radiation Oncology

3DCRT  
IMRT  
VMAT  
IGRT  
Electron treatment  
SXRT  
SBRT and SRS

## Other Services

- Cancer Nurse Coordinators
- Dietetics
- Speech Pathology
- Social Work
- Spiritual Support Service
- Lymphoedema Clinic
- Cachexia Clinic
- Genetics Clinic
- Transplant Clinic
- Psychology Clinic
- Psych-Oncology Clinic
- Survivorship Service
- Lung Tumour Multidisciplinary  
Clinic
- Breast Tumour Multidisciplinary  
Clinic
- Tumour Streamed Multidisciplinary  
meetings
- Supportive Care Centre

NOTES:

# Bone Densitometry



What's helpful:

Billing schedule available by contacting Bone Densitometry

Do Not Use BMI referral as the location and contact details for Bone Densitometry are different

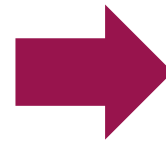
General enquiries:

PH: (03) 4215 1130

Referral

Fax: (03) 4215 1140

- Complete Bone Densitometry referral template or use referral pad
- Patient must ring to make an appointment
- Follow up scans must be performed on the same scanner for accurate comparison



Billing

**Bulk billing only applies to:**  
**1<sup>st</sup> scan in patient > 70 years**  
**All scans in patients > 80 years**

Otherwise patients may incur an out of pocket expense

Medicare benefits are only payable for the items shown on our referral

NOTES:

Douglas Hocking Research Institute  
University Hospital Geelong  
Entrance 3  
Bellarine Street  
Geelong 3220

**BMI Switchboard**      **4215 0300**  
**Fax Referral**         **4215 0447**

Email: [bmi@barwonhealth.org.au](mailto:bmi@barwonhealth.org.au)  
 Web: [www.barwonmedicalimaging.com.au](http://www.barwonmedicalimaging.com.au)

## Medicare reimbursable imaging is Bulk-Billed \*

### Four Locations for Convenience

- **University Hospital Geelong:** Ryrrie Street, Geelong.
- **Building B - University Hospital Geelong:** Cnr. Ryrrie and Bellerine Street, Geelong.
- **McKellar Centre:** Ballarat Road, North Geelong.  
*(with on-site patient parking)*
- **Torquay Community Health Service:** 100 Surfcoast Highway, Torquay.

### *Need assistance with electronic access or radiologist support?*

Contact our Clinical Support & Communications Manager - T. 4215 0359 (business hours)

#### SERVICE DIRECTORY

	PET/CT	CT	Ultrasound	Nuclear Medicine	MRI †	Angiography	X-Ray	OPG/Dental	Mammography	Biopsy	Image Guided Injection
UNIVERSITY HOSPITAL GEELONG	•	•	•	•	•	•	•		•	•	•
BUILDING B - UNIVERSITY HOSPITAL GEELONG		•	•				•	•			
TORQUAY COMMUNITY HEALTH CENTRE							•				
McKELLAR CENTRE		•	•				•			•	•

† After hours access to MRI via Ryrrie Street entrance only

Note: MRI provides weeknight and weekend services at University Hospital Geelong

**Patient Information Videos**

"What to Expect" consumer video's are now available for viewing in the "For Patients" section. This is an exciting new resource for patients and clinicians showing what happens in medical imaging.

[Read More](#)

Visit - [www.barwonmedicalimaging.com.au](http://www.barwonmedicalimaging.com.au)

\* no out-of-pocket costs for the majority of Medicare reimbursable imaging

# Barwon Medical Imaging



**Director Barwon Medical Imaging**  
A/Prof Kevin Shaw

**Operations Manager**  
Jeff Umbers

**Clinical Support & Communications Manager**  
Narelle Lawless

## General Enquiries

PH: (03) 4215 0300

Email:

[bmi@barwonhealth.org.au](mailto:bmi@barwonhealth.org.au)

## Referrals

Fax: (03) 4215 0447

Referrals **must** be received before making appointments for the following modalities

- MRI
- Interventional Procedures
- Mammograms
- Nuclear medicine

Referrals are then protocolled by the relevant modality supervisors to ensure optimal imaging and care for your patient.

## Research & Education

*Providing high quality training - supporting our Region's future medical workforce*

**Clinical Consultation:** bmi Radiologists attend clinical meetings daily supporting clinicians across Barwon Health in developing patient care plans.

**Training:** In partnership with universities and accreditation bodies bmi provides radiology training for:

- Deakin Medical Students
- Imaging registrars (5 years)
- Radiographers
- Sonographers
- Nuclear Medicine Technologists
- Nurses

**Research:** *bmi actively supports medical research through:*

- *Provision of imaging & reports for Barwon Health endorsed Clinical Trials*
- **Dr Steve Landers Interventional Radiologist** – *recently appointed as Clinical Lead for Research, in the field of interventional radiology and imaging for Barwon Health.*

## Radiologists

*Local within your community*

- A/Prof Kevin Shaw
- A/ Prof Andrew Whan
- A/Prof Donald Robertson
- Dr Peter Morris
- Dr Giles Graig
- Dr Dickson Ma
- Dr David Lun
- Dr Ian Williams
- Dr Shane Lee
- Dr Jeffrey Cameron
- Dr Steve Landers
- Dr Andrew Owen
- Dr Nicholas Calver
- Dr Jamie Tran
- Dr Sarah Rosalie
- Dr Seamas Jones
- Dr Charuta Daga
- Dr Gansesh Ramaseshan
- Dr Mahir Patel
- Dr Imogen O'Meara
- Dr Xavier Yu
- Dr Raj Sohawan

# www.barwonhealth.org.au

The screenshot shows the 'Health Professionals' page on the Barwon Health website. At the top left is the Barwon Health logo. The navigation menu includes 'Patients & Visitors', 'Services & Departments', 'Health Professionals' (which is highlighted), and 'Careers & Volunteers'. A search icon is also present. Below the navigation is a large banner image of two people talking, with the text 'Health Professionals' overlaid. Underneath the banner is a breadcrumb trail: 'Home / Health Professionals'. The main heading is 'Health Professionals', followed by a sub-heading: 'Barwon Health works alongside health practitioners across the west Victorian region to provide comprehensive and integrated healthcare to the community.' Below this is a grid of nine service tiles, each with an image and a title: 'Specialists', 'Emergency Department referrals', 'Clinical Education & Training', 'GP Liaison Unit', 'Health Practitioner Credentialing', 'Make a referral', 'Outpatient services', 'Practice Managers' Area', and 'Barwon Health Library'. A purple star with an arrow points to the 'GP Liaison Unit' tile, and a teal star with an arrow points to the 'Make a referral' tile.

4215 0000