

PERFORMANCE INDICATORS

ADMITTED PATIENTS

Admitted Patients	Acute	Mental Health	Sub-Acute /Aged	Other	Total
Emergency medicine attendances	42,305	-	-	-	42,305
Separations	-	-	-	-	-
Same day	32,111	11	7	-	32,129
Multi day	27,416	666	1,677	-	29,759
Total separations	59,527	677	1,684	-	61,888
Emergency	23,236	587	0	-	23,823
Elective	31,715	52	1,664	-	33,431
Other (includes maternity)	4,576	38	20	-	4,634
Total separations	59,527	677	1,684	-	61,888
Public separations	51,679	671	784	-	53,134
Total WIES	43,918	-	-	-	-
Total bed days	175,283	7,673	166,170	-	349,126

NON-ADMITTED PATIENTS

Non-admitted Patients	Acute	Mental Health	Sub-Acute /Aged	Other	Total
Outpatient services - occasions of service	67,382	-	-	-	67,382
Other services - occasions of service	32,199	109,427	23,356	-	164,982
Total occasions of service	141,886	109,427	23,356	-	274,669
Victorian Ambulatory Classification System – Total weighted encounters	73,759	-	-	-	73,759

ELECTIVE SURGERY

Elective Surgery	2006/07	2005/06
1. Elective surgery performance		
Category 1 proportion of patients admitted within 30 days	100%	100%
Category 2 proportion of patients admitted within 90 days	54%	70%
Average waiting time of category 2 patients	97 days	122 days
Total waiting list	1,819	1,701
2. Emergency Department performance		
2a. Triage performance		
Category 1 patients receiving immediate attention	100%	100%
Category 2 patients receiving attention within 10 minutes	80%	97%
Category 3 patients receiving attention within 30 minutes	75%	94%
2b. % of patients requiring admission who are admitted within 12 hours	84%	77%
2c. Ambulance Bypass	NA	NA
3. Average available beds (acute only)	374	364
4. Critical care		
4a. Number of intensive care beds		
Total average open	12	12
Total average available	19	19
4b. Number of coronary care beds		
Total average open	14	13
Total average available	18	18

STAFF NUMBERS

Labour Categories	EFT		Head Count	
	2006/07	2005/06	2006/07	2005/06
Nursing	1,410	1,361	2,369	2,258
Admin	446	421	630	613
Medical Support	553	514	806	741
Hotel & Allied	519	477	698	677
Medical Officers	46	42	49	45
Hospital Medical Officers	181	165	521	385
Visiting Medical Specialists	53	54	200	193
Total	3,208	3,034	5,273	4,912

STATISTICS

Statistics	2006/07	2005/06	2004/05	2003/04	2002/03
Surgical/Medical					
Inpatient separations	61,888	59,047	59,971	58,240	54,004
Total operations	15,720	16,593	16,513	15,283	15,172
Births	1,954	1,844	1,764	1,678	1,703
Waiting list	1,819	1,701	2,217	2,457	2,065
Outpatients	67,382	64,118	63,903	60,455	61,105
Emergency Department attendances	42,305	40,620	38,549	38,313	39,967
Total bed days	175,283	157,864	166,746	159,340	162,314
Aged Care/Rehabilitation					
Nursing home bed days (inc Percy Baxter Lodges & Blakiston Lodge)	138,604	146,980	148,843	148,174	148,576
Rehabilitation, palliative and GEM bed days	33,017	33,325	29,359	26,417	29,391
Sub-acute/rehab separation numbers	1,402	1,190	1,101	1,076	1,051
Community rehab centre attendances	27,340	28,355	26,440	23,242	22,842
Falls & mobility clinic attendances	588	575	545	589	514
Community and Mental Health					
Dental contacts	58,882	58,479	60,218	61,046	58,106
Alcohol & drug episodes of care	1,390	NA	1,268	1,450	1,513
Child & adolescent mental health contacts	6,550	5,578	6,268	NA*	15,252
Adult mental health contacts	92,776	96,928	111,892	NA*	91,603
Young adults	10,101	10,606	8,413	-	-
District nursing treatment hours	45,717	42,908	37,312	40,672	35,879
Primary care nursing & allied health hours	60,389	43,991	40,640	36,315	24,162
Additional Statistics					
Employees – EFT averaged over the year	3,208	3,034	2,949	2,824	2,773
Employees – head count	5,273	4,912	4,742	4,539	4,384
EFT nurses	1,410	1,361	1,326	1,292	1,283
EFT medical	280	261	263	248	238
EFT admin/clerical	446	421	396	373	370
EFT allied health	553	514	516	444	421
EFT hotel	519	477	448	467	460
Fundraising income/donations	\$1.76m	\$3.97	\$4.47m	\$3.30m	\$1.12m
FOI requests	533	428	434	447	425
Volunteer numbers	1,300	1,200	1,200	1,100	900
Compliments registered	939	836	897	950	1,097
Complaints registered	581	445	322	265	329

* Mental Health data not collected and therefore not comparable for two months