

TELEHEALTH VIDEO-CONSULTATION: INFORMED CONSENT

The Benefits

The benefits of having a Telehealth Video-Consultation can be:

- Reducing the waiting time to see a Specialist or other distant service.
- Avoiding your need to travel to the specialist or distant service.
- Assisting your local health service to better look after you.

The Risks

The risks of having a Telehealth Video-Consultation can be:

- A video-consultation will not be exactly the same, and may not be as complete as a face-to-face service.
- There could be some technical problems that affect the video-consultation.
- Barwon Health uses systems that meet recommended standards to protect the privacy and security of the video-consultations. However, the service cannot guarantee total protection against hacking or tapping into the video-consultation by outsiders. This risk is small, but it does exist.

Consent – tick all that you agree to

- I agree to have video-consultations with Barwon Health Palliative Care Program.
- I know that I might not get all of the stated benefits.
- If the video-consultation does not achieve everything that is needed, then I will be given a choice about what to do next. This could include a follow up face-to-face consultation, or a second video-consultation.
I can change my mind and stop using the video-consultations at any time, including in the middle of a video-consultation. This will not make any difference to my right to ask for and receive health care.
- I agree to have this video-consultation recorded, or to have photographs taken. This material will be sent and stored securely and only used to benefit my health care. I have the right to see the video or images, and to receive a copy for a reasonable fee.
- I understand that Barwon Health cannot guarantee total protection against hacking or tapping into the recording by outsiders.

Name of Patient: _____ Signature of Patient: _____

Date: _____

